



ROGER NEO ENG CHUAN
144 LORONG 2 TOA PAYOH
#26-206 TOA PAYOH HEIGHTS
SINGAPORE 310144



028065930120719

For Immigration Use (To clear by FIN)



G8850385L

22 Jul 2019

Your helper needs to report for card registration

Dear ROGER NEO ENG CHUAN

Your helper now needs to visit the MOM Services Centre – Hall C by **29 Jul 2019** for card registration. Please go to <https://services.mom.gov.sg/appointment> to make an appointment.

There is a letter attached that you need to give to your helper. It acts as a temporary work permit while she waits for her card. **When your helper goes to the MOM Services Centre, make sure she brings her temporary work permit letter, the appointment letter and her original passport.**

Provided any documents you uploaded as part of your application are in order, we will deliver the work permit within five working days of the helper being registered at the MOM Services Centre. The card will only be handed over to the recipients whom you have named, and only if they show a photo ID. We will send them an SMS one working day before we deliver it. Your helper's new work permit has a QR code which will display her work permit details when scanned using the **SGWorkPass** App (refer to the guide attached for more details).

MOM is unable to accept requests to change delivery times. However, if we fail the first time, we will try to deliver the card again a few days later — we will send the recipients another SMS. If we are unable to deliver after two attempts, you will be asked to collect the card from the MOM Services Centre in Bendemeer.

PAYMENT REFERENCE
5BC7521C94832C

RECEIPT NO
I00001515079

HELPER'S NAME
ALIGATO JACKIELOU JOYAG

FIN
G8850385L

WPNO
0 28065930

DATE OF APPLICATION
12 JUL 2019

WORK PERMIT EXPIRY DATE
14 JUL 2021

DATE OF BIRTH
11 JUL 1986

GENDER
FEMALE

NATIONALITY
FILIPINO

PASSPORT NO.
EC6119269

PASSPORT EXPIRY DATE
01 DEC 2020

OCCUPATION
FOREIGN DOMESTIC WORKER

EMPLOYER'S NAME
ROGER NEO ENG CHUAN



You can check the status of your delivery through Work Permit Online. Go to Enquire > Card Delivery / Collection Status.

Yours sincerely

Pansy Chow
For the Controller of Work Passes

⚠ IMPORTANT

- If your helper fails to report to the MOM Services Centre — Hall C for card registration, her work permit may be revoked.



You can check the latest work pass details using the SGWorkPass App



Employers and helpers can use the SGWorkPass App to scan the QR code on the work permit card to view the latest pass details. For more information on the App, please visit www.mom.gov.sg/sgworkpass

Benefits of the new work pass card and SGWorkPass App

- Allows you and your helper to check her latest pass details (e.g. pass status and expiry date)
- Available 24/7
- Helpers can continue to use the same card upon the work pass renewal



1 Download SGWorkPass App

Available on Android and iOS for free.



2 Scan QR code on the card

- a) Open the **SGWorkPass** app.
- b) Scan the QR code.



- c) The latest pass information will be displayed.

