



CHUA SAY ENG  
6 JALAN SEGAM  
SINGAPORE 488257



  
02801872-050719

For Immigration Use (To clear by FIN)

  
G8818731N

12 Jul 2019

## Your helper's card will be delivered after we verify the documents

Dear CHUA SAY ENG

Your helper's new work permit card is almost ready. MOM will deliver it within five working days, after we have checked the documents submitted.

**There is a letter attached that you need to give to your helper. It acts as a temporary work permit while you wait for your helper's new permit.**

The card will only be handed over to the recipients whom you have named, and only if they show a photo ID. We will send them an SMS one working day before we deliver it. Your helper's new work permit has a QR code which will display her work permit details when scanned using the **SGWorkPass** App (refer to the guide attached for more details).

MOM is unable to accept requests to change delivery times. However, if we fail the first time, we will try to deliver the card again a few days later — we will send them another SMS. If we are unable to deliver after two attempts, you will be asked to collect the card from the MOM Services Centre in Bendemeer.

You can check the status of your delivery through Work Permit Online. Go to Enquire > Card Delivery / Collection Status.

PAYMENT REFERENCE  
F94868BC2FE369

RECEIPT NO  
I00001503804

HELPER'S NAME  
PALMA MARY GRACE ARES

FIN  
G8818731N

WPNO  
0 2801872-

DATE OF APPLICATION  
05 JUL 2019

WORK PERMIT EXPIRY DATE  
09 JUL 2021

DATE OF BIRTH  
12 JAN 1975

GENDER  
FEMALE

NATIONALITY  
FILIPINO

PASSPORT NO.  
P0361991A

PASSPORT EXPIRY DATE  
22 SEP 2021

OCCUPATION  
FOREIGN DOMESTIC WORKER

EMPLOYER'S NAME  
CHUA SAY ENG



Your helper has previously worked for another employer. If your helper is still holding on to her old work permit card, please get her to mail it to the Work Pass Division, Ministry of Manpower, 18 Havelock Road, Singapore 059764 by 19 Jul 2019.

Yours sincerely

Pansy Chow  
For the Controller of Work Passes



## You can check the latest work pass details using the SGWorkPass App



Employers and helpers can use the SGWorkPass App to scan the QR code on the work permit card to view the latest pass details. For more information on the App, please visit [www.mom.gov.sg/sgworkpass](http://www.mom.gov.sg/sgworkpass)

### Benefits of the new work pass card and SGWorkPass App

- Allows you and your helper to check her latest pass details (e.g. pass status and expiry date)
- Available 24/7
- Helpers can continue to use the same card upon the work pass renewal



### 1 Download SGWorkPass App

Available on Android and iOS for free.



### 2 Scan QR code on the card

- a) Open the **SGWorkPass** app.
- b) Scan the QR code.



- c) The latest pass information will be displayed.

