



NATALIE JOYOUS TAY JIA JIA
5A THONG SOON AVENUE
SPRINGLEAF GARDEN
SINGAPORE 787433



027376096130225

For Immigration Use (To clear by FIN)

G2837443M

26 Apr 2025

Your helper needs to report for card registration

Dear NATALIE JOYOUS TAY JIA JIA

Your helper now needs to visit the MOM Services Centre – Hall C by **03 May 2025** for card registration. Please go to <https://service2.mom.gov.sg/appointment> to make an appointment.

There is a letter attached that you need to give to your helper. It acts as a temporary Work Permit while she waits for her card. **When your helper goes to the MOM Services Centre, make sure she brings her temporary Work Permit letter, the appointment letter and her original passport.** Please inform your helper to have a password (consisting of 8-24 alphanumeric characters) ready as we will register her for a SingPass account as part of the card registration process.

Provided any documents you uploaded as part of your application are in order, we will deliver the Work Permit within five working days of the helper being registered at the MOM Services Centre. The card will only be handed over to the recipients whom you have named, and only if they show a photo ID. We will send them an SMS one working day before we deliver it. Your helper's new Work Permit has a QR code which will display her Work Permit details when scanned using the **SGWorkPass App** (refer to the guide attached for more details). Your helper may also view her salary in SGWorkPass using her SingPass.

MOM is unable to accept requests to change delivery times. However, if we fail the first time, we will try to deliver the card again a few days later — we will send the recipients another SMS. If we are unable to deliver after two attempts, you will be asked to collect the card from the MOM Services Centre in Bendemeer.

PAYMENT REFERENCE
0867BCE0ECEA08

RECEIPT NO
I00003799419

HELPER'S NAME
BARROZO ROSEMARIE NAVARRO

FIN
G2837443M

WPNO
0 27376096

DATE OF APPLICATION
13 FEB 2025

WORK PERMIT EXPIRY DATE
15 APR 2027

DATE OF BIRTH
24 MAY 1988

SEX
FEMALE

NATIONALITY
FILIPINO

PASSPORT NO.
P7764747C

PASSPORT EXPIRY DATE
16 AUG 2034

OCCUPATION
FOREIGN DOMESTIC WORKER

EMPLOYER'S NAME
NATALIE JOYOUS TAY JIA JIA



You can check the status of your delivery through Work Permit Online. Go to Enquire > Card Delivery / Collection Status.

Yours sincerely

A handwritten signature in black ink, appearing to be 'Pansy Chow'.

Pansy Chow
For the Controller of Work Passes

△ IMPORTANT

- If your helper fails to report to the MOM Services Centre — Hall C for card registration, her Work Permit may be revoked.



Download the free SGWorkPass app



Available in Google Play Store, App Store and Huawei AppGallery.



With the SGWorkPass app, you and your helper can check their latest pass details any time.

Benefits at a glance

- Available 24/7
- View the latest pass details (e.g. pass status and expiry date).
- Your helper can view their salary information using their Singpass. If your helper does not have a Singpass account, they can register for one at <https://go.gov.sg/register-singpass>.
- Your helper can continue to use their card upon pass renewal.

For more information, go to <https://www.mom.gov.sg/sgworkpass>.