



NGEOW CHOONG LAI
268D PUNGGOL FIELD
#08-165 PUNGGOL SAPPHIRE
SINGAPORE 824268



095393985200922

For Immigration Use (To clear by FIN)



M3151058Q

30 Sep 2022

Your helper needs to report for card registration

Dear NGEOW CHOONG LAI

Your helper now needs to visit the MOM Services Centre – Hall C by **07 Oct 2022** for card registration. Please go to <https://service2.mom.gov.sg/appointment> to make an appointment.

There is a letter attached that you need to give to your helper. It acts as a temporary Work Permit while she waits for her card. **When your helper goes to the MOM Services Centre, make sure she brings her temporary Work Permit letter, the appointment letter and her original passport.** Please inform your helper to have a password (consisting of 8-24 alphanumeric characters) ready as we will register her for a SingPass account as part of the card registration process.

Provided any documents you uploaded as part of your application are in order, we will deliver the Work Permit within five working days of the helper being registered at the MOM Services Centre. The card will only be handed over to the recipients whom you have named, and only if they show a photo ID. We will send them an SMS one working day before we deliver it. Your helper's new Work Permit has a QR code which will display her Work Permit details when scanned using the **SGWorkPass App** (refer to the guide attached for more details). Your helper may also view her salary in SGWorkPass using her SingPass.

MOM is unable to accept requests to change delivery times. However, if we fail the first time, we will try to deliver the card again a few days later — we will send the recipients another SMS. If we are unable to deliver after two attempts, you will be asked to collect the card from the MOM Services Centre in Bendemeer.

PAYMENT REFERENCE
BJE8YSNV

RECEIPT NO
I00002609955

HELPER'S NAME
ELIZABETH

FIN
M3151058Q

WPNO
0 95393985

DATE OF APPLICATION
20 SEP 2022

WORK PERMIT EXPIRY DATE
22 SEP 2024

DATE OF BIRTH
10 NOV 1995

GENDER
FEMALE

NATIONALITY
MYANMAR

PASSPORT NO.
MF997896

PASSPORT EXPIRY DATE
08 JUN 2027

OCCUPATION
FOREIGN DOMESTIC WORKER

EMPLOYER'S NAME
NGEOW CHOONG LAI



You can check the status of your delivery through Work Permit Online. Go to Enquire > Card Delivery / Collection Status.

Yours sincerely

Pansy Chow
For the Controller of Work Passes

△ IMPORTANT

- If your helper fails to report to the MOM Services Centre — Hall C for card registration, her Work Permit may be revoked.



Download the free SGWorkPass app



Available in Google Play Store, App Store and Huawei AppGallery.



With the SGWorkPass app, you and your helper can check their latest pass details any time.

Benefits at a glance

- Available 24/7
- View the latest pass details (e.g. pass status and expiry date).
- Your helper can view their salary information using their Singpass. If your helper does not have a Singpass account, they can register for one at <https://go.gov.sg/register-singpass>.
- Your helper can continue to use their card upon pass renewal.

For more information, go to <https://www.mom.gov.sg/sgworkpass>.
