



NATALIE JOYOUS TAY JIA JIA
5A THONG SOON AVENUE
SPRINGLEAF GARDEN
SINGAPORE 787433



082847545060125

For Immigration Use (To clear by FIN)



M3568134L

14 Jan 2025

Your helper needs to report for card registration

Dear NATALIE JOYOUS TAY JIA JIA

Your helper now needs to visit the MOM Services Centre – Hall C by **21 Jan 2025** for card registration. Please go to <https://service2.mom.gov.sg/appointment> to make an appointment.

There is a letter attached that you need to give to your helper. It acts as a temporary Work Permit while she waits for her card. **When your helper goes to the MOM Services Centre, make sure she brings her temporary Work Permit letter, the appointment letter and her original passport.** Please inform your helper to have a password (consisting of 8-24 alphanumeric characters) ready as we will register her for a SingPass account as part of the card registration process.

Provided any documents you uploaded as part of your application are in order, we will deliver the Work Permit within five working days of the helper being registered at the MOM Services Centre. The card will only be handed over to the recipients whom you have named, and only if they show a photo ID. We will send them an SMS one working day before we deliver it. Your helper's new Work Permit has a QR code which will display her Work Permit details when scanned using the **SGWorkPass App** (refer to the guide attached for more details). Your helper may also view her salary in SGWorkPass using her SingPass.

MOM is unable to accept requests to change delivery times. However, if we fail the first time, we will try to deliver the card again a few days later — we will send the recipients another SMS. If we are unable to deliver after two attempts, you will be asked to collect the card from the MOM Services Centre in Bendemeer.

PAYMENT REFERENCE
89EB28F54AD2F9

RECEIPT NO
I00003665681

HELPER'S NAME
HARTATI

FIN
M3568134L

WPNO
0 82847545

DATE OF APPLICATION
06 JAN 2025

WORK PERMIT EXPIRY DATE
07 JAN 2027

DATE OF BIRTH
10 MAY 1995

GENDER
FEMALE

NATIONALITY
INDONESIAN

PASSPORT NO.
X4375000

PASSPORT EXPIRY DATE
30 DEC 2029

OCCUPATION
FOREIGN DOMESTIC WORKER

EMPLOYER'S NAME
NATALIE JOYOUS TAY JIA JIA



You can check the status of your delivery through Work Permit Online. Go to Enquire > Card Delivery / Collection Status.

Yours sincerely

Pansy Chow
For the Controller of Work Passes

△ IMPORTANT

- If your helper fails to report to the MOM Services Centre — Hall C for card registration, her Work Permit may be revoked.



Download the free SGWorkPass app



Available in Google Play Store, App Store and Huawei AppGallery.



With the SGWorkPass app, you and your helper can check their latest pass details any time.

Benefits at a glance

- Available 24/7
- View the latest pass details (e.g. pass status and expiry date).
- Your helper can view their salary information using their Singpass. If your helper does not have a Singpass account, they can register for one at <https://go.gov.sg/register-singpass>.
- Your helper can continue to use their card upon pass renewal.

For more information, go to <https://www.mom.gov.sg/sgworkpass>.
