



CHUA SIEW LING
125 BEDOK NORTH ROAD
#08-119
SINGAPORE 460125



028895321050825

For Immigration Use (To clear by FIN)

M3657105L

11 Sep 2025

Your helper needs to report for card registration

Dear CHUA SIEW LING

Your helper now needs to visit the MOM Services Centre – Hall C by **18 Sep 2025** for card registration. Please go to <https://service2.mom.gov.sg/appointment> to make an appointment.

There is a letter attached that you need to give to your helper. It acts as a temporary Work Permit while she waits for her card. **When your helper goes to the MOM Services Centre, make sure she brings her temporary Work Permit letter, the appointment letter and her original passport.** Please inform your helper to have a password (consisting of 8-24 alphanumeric characters) ready as we will register her for a SingPass account as part of the card registration process.

Provided any documents you uploaded as part of your application are in order, we will deliver the Work Permit within five working days of the helper being registered at the MOM Services Centre. The card will only be handed over to the recipients whom you have named, and only if they show a photo ID. We will send them an SMS one working day before we deliver it. Your helper's new Work Permit has a QR code which will display her Work Permit details when scanned using the **SGWorkPass** App (refer to the guide attached for more details). Your helper may also view her salary in SGWorkPass using her SingPass.

MOM is unable to accept requests to change delivery times. However, if we fail the first time, we will try to deliver the card again a few days later — we will send the recipients another SMS. If we are unable to deliver after two attempts, you will be asked to collect the card from the MOM Services Centre in Bendemeer.

PAYMENT REFERENCE
E5D286D76E0CC7

RECEIPT NO
I00003984487

HELPER'S NAME
IBUOS LAURA INAY

FIN
M3657105L

WPNO
0 28895321

DATE OF APPLICATION
05 AUG 2025

WORK PERMIT EXPIRY DATE
31 AUG 2027

DATE OF BIRTH
03 DEC 1994

SEX
FEMALE

NATIONALITY
FILIPINO

PASSPORT NO.
P9946495C

PASSPORT EXPIRY DATE
25 JUN 2035

OCCUPATION
FOREIGN DOMESTIC WORKER

EMPLOYER'S NAME
CHUA SIEW LING



You can check the status of your delivery through Work Permit Online. Go to Enquire > Card Delivery / Collection Status.

Yours sincerely

Pansy Chow
For the Controller of Work Passes

△ IMPORTANT

- If your helper fails to report to the MOM Services Centre — Hall C for card registration, her Work Permit may be revoked.
- MOM officers will **NEVER** ask you to transfer money or disclose bank log-in details over a phone call or email. Find out more on how to transact safely and securely (www.mom.gov.sg/transact-safely-and-securely). You may also wish to call the 24/7 ScamShield Helpline at 1799 to check if it is a scam.



Download the free SGWorkPass app



Available in Google Play Store, App Store and Huawei AppGallery.



With the SGWorkPass app, you and your helper can check their latest pass details any time.

Benefits at a glance

- Available 24/7
- View the latest pass details (e.g. pass status and expiry date).
- Your helper can view their salary information using their Singpass. If your helper does not have a Singpass account, they can register for one at <https://go.gov.sg/register-singpass>.
- Your helper can continue to use their card upon pass renewal.

For more information, go to <https://www.mom.gov.sg/sgworkpass>.
